

Together, We Rise - A Message from Our CEO

As Jamaica's main gateway to the world, MBJ Airports Limited (MBJ), operator of Sangster International Airport, stands in solidarity with our people and country during this time of extraordinary challenge. Hurricane Melissa brought unprecedented damage and loss. Yet, from our runways to every community and from our airport family to yours, we have witnessed the courage, unity, resilience and determination that defines our nation. This is the spirit that keeps Jamaica moving forward.

Our airport was impacted by Hurricane Melissa and sustained some damage. Due to the tireless efforts of Team Sangster employees and our community, we have been open since Thursday, October 30, facilitating relief flights that have transported vital supplies across the region and since Saturday, November 1 for limited commercial flight operations.



Sangster International Airport remains open for business, and we are happy to advise that we are now accommodating all flights. We continue to work diligently to restore all systems and deliver the highest level of service.

Tremendous Gratitude

We are deeply appreciative of the efforts and work of the entire Team Sangster: From maintenance crews, operations team, customer service professionals to administrative personnel - Thank you for showing up, for going above and beyond, and caring for passengers and each other as family. Your resilience, commitment, and compassion are greatly appreciated and have not gone unnoticed. Even when flights stopped, your spirit did not, you kept our airport safe and secure, and ensured a smooth and quick resumption of service. You also kept everyone informed as you embodied the true meaning of teamwork and service.

To our passengers: We recognize that Hurricane Melissa disrupted your travel plans and affected your journeys. We also understand the inconvenience and uncertainty this has caused. Thank you for your understanding, patience, and support as we work through this recovery. Your compassion during this challenging time means everything to us and to Jamaica.

To our airline partners and airport stakeholders: The Airports Authority of Jamaica (AAJ), Jamaica Civil Aviation Authority (JCAA), including Air Traffic Control, Jamaica Customs Agency (JCA), The Passport,



Immigration and Citizenship Agency (PICA), our Security Partners, Ground Handling Partners, Airlines, Concessionaires and all supporting services, your dedication has been remarkable. You have ensured safety, order, and calm when it mattered most.

We also extend our deepest gratitude to our first responders: Emergency Response Services, Medical teams, Security forces, and Rescue personnel. Your bravery has been a lifeline for countless families.



This collective effort ensured that Sangster International Airport supported critical, life-saving relief as well as ensured that urgent recovery and rebuilding work could get underway and continue.

Your strength and dedication are helping Jamaica to Heal, Rebuild, and Rise again.

Restoring Hope

In closing, the past weeks have tested us all. Yet through it, the courage and unity of our people continues to shine brightly. I am deeply proud of all we have accomplished so far. Together, we are rebuilding more than infrastructure. We are restoring hope.

MBJ remains committed to supporting national restoration and recovery efforts and ensuring the safe and efficient operation of Sangster International Airport, which plays a vital role in connecting Jamaica to the world.

We are proud. We are grateful. And we stand with everyone affected by this hurricane - today and always.

Warm Regards,



Shane Munroe
Chief Executive Officer
MBJ Airports Limited

