

## FOR IMMEDIATE RELEASE:

## Departing Passengers required to check in at least 3 hours before scheduled departure time. Additional travel time to the airport should be considered.

Montego Bay, Jamaica, 08 January 2023/MBJ Media// Sangster International Airport (SIA), Jamaica's leading gateway to the world operated by MBJ Airports Limited, is urging departing passengers to check in for their flight at the airport at least 3 hours prior to their scheduled departure time.

Due to the high volume of passengers expected for the month of January, all departing passengers are required to check in no later than 3 hours prior to their scheduled departure time. Additional travel time to the airport should be considered and for any eventualities on the roadways.

All industry partners; hotels, tour operators and destination management companies are required to make transportation arrangements for passengers to arrive with additional time to enter the airport and check in no less than 3 hours prior to the scheduled departure time. Failure to comply may result in flight delays and a high possibility of passengers missing their flights.

Passengers are also strongly encouraged to check in online to ensure smooth procedures at the airport. Passengers issued a mobile boarding pass by their airline and without checked bags, can proceed directly to the security checkpoint.

To reduce congestion in the check-in area, only passengers and persons assisting passengers with special needs are encouraged on the inside.

Arriving passengers are encouraged to complete Immigration and Customs forms online at <u>https://enterjamaica.com/</u> before arrival to reduce wait time.

We welcome the cooperation of our passengers and partners as we seek to enhance the customer experience and improve service levels. These initiatives are a few of several being undertaken to improve the overall passenger experience at the Sangster International Airport during this busy season.

## About Sangster International Airport:

Sangster International Airport (IATA: MBJ, ICAO: MKJS) is an international airport located 3 mi (4.8 km) east of Montego Bay, Jamaica. The airport is capable of handling nine million passengers per year. It serves as the most popular airport for tourists visiting the north coast of Jamaica. The airport is named after former Jamaican Prime Minister Sir Donald Sangster.

## About MBJ Airports:

MBJ Airports Limited, the operator of Sangster International Airport, connects Jamaica to more than 60 international destinations. A record 4.7m passengers used the airport in 2019. MBJ operates SIA under a 30-year concession awarded in 2003 and the airport provides employment to more than 7,500 persons. SIA has been named the Caribbean's Leading Airport by World Travel Awards for 14 years.





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